



## REFERENCE VALIDATION AS A SERVICE

### THE TASK

A customer needs a continuous CSV service to keep their computerized systems valid in the long term. A proprietary, highly-complex logistics system, which has to be regularly adapted and expanded due to regulatory requirements and internal optimizations, should maintain its validity within EXCO's "Validation-as-a-Service-model". Due to the criticality of the process, the products and types of delivery, malfunction and failure in productive operation must be prevented.

### EXCO SERVICES

- Conception of a life cycle validation strategy
- Ensuring permanently valid operation
- Support for all releases
- Documentation as per customer specifications

### CLIENT BENEFITS

#### Obtaining valid state

Thanks to constant support from qualified CSV specialists, regulatory requirements are continuously fulfilled.

#### Calculating costs

A service contract with fixed rates means customers can reliably plan their expenses to maintain their valid systems.

#### Scaling team strengths

By temporarily adjusting the team strength for unplanned projects, optimal capacity is always available.

#### From a single source

EXCO organizes and covers all topics of validation so that the customer can outsource all tasks and activities to a competent partner to maintain the valid status of his system.

### CLIENT:

US corporation with a focus on medical engineering, laboratory diagnostics and pharmaceuticals